

December 31, 2011

Ashok M Thakkar, *President and CEO,*
ITTI, LLC

80, Old Sandhurst Landing,
Johns Creek, GA-30022 (USA)

Sub: Thank you for your exceptional service to SCHOTT Gemtron since 1994

Dear Ashok,

It has been more than 17 years since you began your association with SCHOTT Gemtron Corp. I wanted to take this opportunity to express my sincere appreciation for the exceptional service provided by you and your associates.

Our association began with ISO 9002 consulting services you provided to all our plants in USA and Mexico. This eventually culminated into full compliance with ISO 9002:1994, ISO 9001:2000 and then ISO 9001:2008. Thanks to your strong QMS, we continue to run efficient, high quality operations in all our locations.

Beginning 2008, the partnership between SCHOTT Gemtron and ITTI, LLC expanded into contract manufacturing in India for our Food Display business. I am very proud of the fact that ITTI has supplied zero defects products in all of 2010 and 2011.

In addition to zero defects quality of the products, we are also very happy with the quality of service ITTI continues to provide. Your entire organization including the Indian suppliers and staff reflect high integrity and ethics. Your innovative supply chain management and effective project management are better than any I have seen. We know our intellectual property is safe in ITTI's hands.

Once again, thank you for this wonderful work you are doing for us. I wish you a very successful future with SCHOTT Gemtron and with your growing list of clients.

Regards,



Doug Roberts
President & C.O.O.
SCHOTT Gemtron Corporation